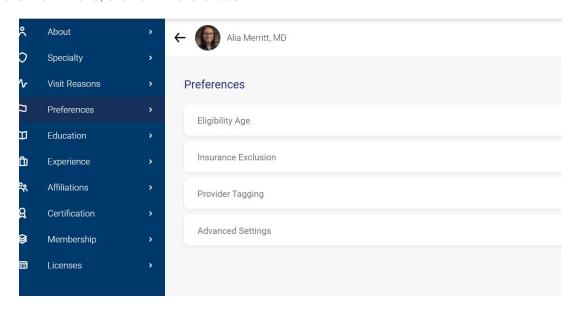


DASH360 FAQs & Best Practices

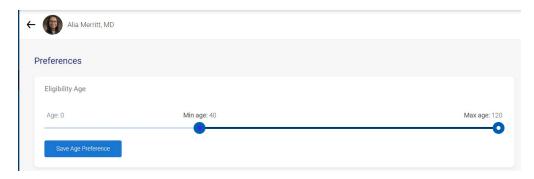
How to Add Provider Preferences

Users can set basic preferences for providers from this tab.

From the main menu, click on "Preferences"



- 1. Eligibility Age: DASH360 can apply patient age preferences for scenarios whereby a provider will only treat patients between a specified age range.
 - a. The user can set the patient's age criteria which acts as a filter while scheduling an appointment for respective providers



- i. Select the age limit on the scale, as per the provider's preference
- ii. Click on "Save Age Preference"
- 2. Insurance Exclusion: DASH360 can apply insurance exclusion preferences to exclude patients with specific insurances
 - a. The user can exclude multiple insurances as per the provider's preferences, patients whose insurance are excluded will not be able to schedule an appointment with that specific provider



- i. Click on the "Insurance Exclusion" tab
- ii. Click on: "+" icon
- iii. Search and add multiple insurances in one-go
- iv. Users can search by plan name or P.O. Box
- b. Click on: "Save" Button
- 3. Advanced Setting
 - a. This feature is currently unavailable